

**NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL**

**COUNCIL - TUESDAY, 27 JUNE 2017**

Report Title	<b>END OF YEAR PERFORMANCE REPORT 2016-17</b>
Contacts	<p>Councillor Richard Blunt 01530 454510 <a href="mailto:richard.blunt@nwleicestershire.gov.uk">richard.blunt@nwleicestershire.gov.uk</a></p> <p>Chief Executive 01530 454500 <a href="mailto:bev.smith@nwleicestershire.gov.uk">bev.smith@nwleicestershire.gov.uk</a></p> <p>Interim Director of Resources 01530 454510 <a href="mailto:andrew.hunkin@nwleicestershire.gov.uk">andrew.hunkin@nwleicestershire.gov.uk</a></p> <p>Director of Services 01530 454555 <a href="mailto:steve.bambrick@nwleicestershire.gov.uk">steve.bambrick@nwleicestershire.gov.uk</a></p> <p>Director of Housing 01530 454819 <a href="mailto:glyn.jones@nwleicestershire.gov.uk">glyn.jones@nwleicestershire.gov.uk</a></p>
Purpose of report	To receive the End of Year Performance Report for 2016-17
Council priorities	This report delivers an update and actions on all of the Council's priorities.
Implications:	
Financial/Staff	The implementation of the Council Delivery Plan has been resourced through the Council's Medium Term Financial Strategy.
Link to relevant CAT	Improvements contained within the Delivery Plan
Risk Management	Improvements contained within the Delivery Plan
Equalities Impact Screening	Equality impacts will be continuously monitored
Human Rights	None discernible at this time
Transformational Government	Improvements contained within the Delivery Plan
Comments of Head of Paid Service	The report is satisfactory.
Comments of Deputy Section 151 Officer	The report is satisfactory.

Comments of Deputy Monitoring Officer	The report is satisfactory.
Consultees	CLT; Cabinet on 13/06/17.
Background papers	Council Delivery Plan 2016-17 <a href="https://www.nwleics.gov.uk/files/documents/council_delivery_plan_2016_17/CDP_2016_17.pdf">https://www.nwleics.gov.uk/files/documents/council_delivery_plan_2016_17/CDP_2016_17.pdf</a>
Recommendations	<b>THAT COUNCIL RECEIVES THE END OF YEAR REPORT 2016/17.</b>

## **1.0 PURPOSE OF THE END OF YEAR REPORT**

- 1.1 The purpose of the end of year report is to provide the public with an easy to read overview of the council's performance highlights for 2016/17. The report mirrors the content of the council delivery plan and shows progress against the council's priorities. This year we have adopted a 'we said we would' and 'this is what we did' approach within each priority area. The report also covers key performance highlights from each of the key frontline services.
- 1.2 Links to the quarter 4 performance report mean that those who wish to see the detailed performance data can do so easily.

## **2.0 STRENGTHENING OUR STRONG PERFORMANCE CULTURE**

- 2.1 The CDP will continue as an outward-facing document for our customers and partners, and more detailed performance management will continue to be cascaded through the authority using Team Business Plans and the performance management system. The performance management system will continue to be developed to improve reporting methodologies and to ensure that the most important information is coming through at the right levels of management and to councillors.
- 2.2 The outcomes and actions listed in the CDP have a detailed set of quarterly milestones and indicators listed within Team Business Plans. Quarterly performance monitoring against these plans will continue as it does at present. In addition, it is proposed that performance against key corporate projects will be reported quarterly to Cabinet as part of the Quarterly Performance Report.
- 2.3 The portfolio holders are briefed monthly on the performance of their services and are engaged in the quarterly performance reports.